



Golf Lesson and Class Booking Terms & Conditions at The PGA National Golf Academy

The PGA National Golf Academy act on behalf of golf professionals as an agent when booking and processing all golf lessons and classes. All golf professionals at The PGA National Golf Academy are self-employed, the customer is contracting directly with the golf professional for the provision of services for any golf lesson or class.

Terms

- All lessons or classes are booked through our golf lesson booking system
- All customers will receive an account with a username and password to access
- An email confirmation will be sent to the customer when a booking is made, this includes bookings made over the phone, in person or made by directly by the customer. If an email confirmation isn't received please confirm the email address is correct
- One to One Lessons can be rescheduled, moved or cancelled up to 24 hours in advance of the lesson booking time. A full charge is liable if the customer reschedules, moves or cancels a lesson within 24 hours of the booking time. In the case where the golf professional may require to amend the lesson day or time they will communicate directly with the customer
- A multi week class can be cancelled up to 7-days in advance of the first class booking day and time. A full charge for the multi week class is liable if the booking is cancelled within 7-days of the day and time. In the case where the golf professional may require to amend the class day or time they will communicate directly with the customer
- If the customer is booked on to a multi week class and cannot make one of the sessions no refund is available. We will try to offer another session where possible but can't guarantee this

For any further information please speak directly to your golf professional.